

Privacy Policy

This Privacy Policy regulates how we collect, process, and use your personal information that you provide to us when accessing or using the <https://quadrinex.com/> website (the “Website”) and other our products and services together referred to as the “Services.”

Personal information or personal data shall mean any information which identifies you and includes, for example, your name, address, email, financial information, and banking details. Personal information does not include anonymized and/or aggregated data that does not identify a particular user. We are committed to respecting and protecting your privacy.

Collection and Use of Personal Information

A. Personal data that we collect

We collect the following personal information:

- Contact details such as your name, address, and email;
- Login details such as your username and password;
- Financial information such as bank account details, bank account statements, trading activity and history, commissions charged, etc.;
- Information for identity verification, including images of your government-issued identity document, passport, national ID, driver’s license, and other documents required by our Compliance Department;
- Information confirming your residence such as utility bills or similar proof;
- Other information obtained during our procedures such as the data revealing your financial status and source of income.

We may automatically collect certain information about your computer or other devices when you visit the Website or use our Services. This information is aggregated solely for statistical purposes to assess our users' browsing activities and patterns and does not identify individual users.

Such information may include:

- Information about your computer or mobile device that you use to access the Website, including the device model, its operating system and version, web browser, IP address, and other identifiers of the device;
- Information about website usage and server log data that includes but not limited to your registration data, the date and time of your visit, the pages you viewed, your IP address, and the time you spent on our website. It may also include websites that you visited before and after using our website;
- We may automatically collect, store and otherwise process your information even if you choose not to complete an online application or registration form.

B. Cookies and similar technologies

Our Website uses cookies. A cookie is a small text file placed in your computer by a website when you visit it. Cookies are widely used to enable website operation or to enhance its efficiency. Also, cookies gather information for website owners. Cookies are usually stored on your computer's hard drive.

We use cookies on our Website to enable you to use the Website, our Services, and information on the Website. Cookies also allow us to distinguish you from other website users. Using cookies also helps us make your browsing experience better and improve our Website.

C. How we use your personal data

We may use your personal information to:

- Process transactions. We will process your personal information solely for the purposes for which it was collected;
- Fulfill our legal obligations;
- Share it with other financial and tax institutions if this is required by any applicable law;
- Prevent and investigate fraudulent transactions, unauthorized actions, and criminal or illegal activities;
- Analyze how the Website is used with the aim of improving the Website and its services. We may also use it for tracking and analyzing the data to determine whether certain content is useful or popular among our users which allows us to get a better understanding of their online activity;
- Fulfill your requests for services and support or respond to a message from you;
- Contact you for the matters regarding our services. The email you provided may be used for sharing information and updates about the Services that you use. We may also send technical or support notifications, official announcements, company news, updates, promotions, and information related to similar products and Services provided by us.

Disclosing and Sharing Your Personal Information

We may disclose and share your personal information with third parties as well as legal and regulatory authorities in the cases described below:

A. Disclosing information to third parties

When processing your transactions, we may share some of your personal information with our third-party service providers that help us with specialized services. Your personal data will not be sold, exchanged, or transferred to any third party without your consent except for when it is necessary to provide the Services or if required by law. By using our Website and Services, you agree that your personal information will be disclosed as described in this Privacy Policy. Non-personally identifiable information about website visitors can be shared with third parties for marketing, advertising, or other purposes. Our third-party service providers are bound by the contract to maintain the security of your personal data and to use

it only for initial purposes, unless otherwise required or permitted by law. We ensure that such third parties have appropriate security arrangements to the same extent as described in this Policy or according to the applicable data protection regulation that we are subject to.

B. Disclosing personal information for legal purposes

We reserve the right to transfer your personal information to law enforcement authorities, data protection authorities, government officials, and other authorities in the following cases:

- To respond to subpoenas, court orders, or other legal processes;
- When we deem it appropriate to disclose personal data in order to prevent physical harm or financial losses;
- When we believe the disclosure is necessary to report suspected illegal activity;
- To detect, investigate, and prevent fraudulent transactions, unauthorized actions, and criminal or illegal activities;
- When disclosure is necessary for investigating the cases of violation of this Privacy Policy or any other agreements we have concluded with you.

Your Data Protection Rights

You can exercise all your rights provided under the applicable legislation unless this contradicts the anti-money laundering and terrorism financing legislation, our accounting obligations, etc.

You have the following rights:

- the right to know that we are processing your personal information and what kind of data we are handling;
- the right to transmit your personal data. Under certain circumstances, you have the right to receive all of your personal information that we hold in a machine-readable format;

- the right to object to processing your personal data;
- the right to object to automated decision-making, including profiling, with regards to your personal data if it does not prevent us from fulfilling the terms of our agreement;
- the right to access your personal information in order to correct, update or delete inaccurate and/or incorrect data;
- the right to withdraw your consent for processing your personal information;
- the right to have your personal information removed from our servers at your reasonable request (the right to be forgotten).

Within 30 days of receiving your written request, we will provide you with your personal data, including where it was used and who got access to it in accordance with applicable law. We reserve the right to request additional information that may be necessary to provide an adequate response to your inquiry in accordance with the applicable legislation. You hereby agree that we have such a right. In the case you wish to correct, update, or delete inaccurate and/or incorrect data, we may ask you to prove the accuracy of the data by providing us with official documents.

To withdraw your consent for processing your personal data and/or exercise your right to be forgotten, please contact us at <https://quadrinex.com/contacts>. For security reasons, we may ask you to submit your identity document directly at our office.

Security of Your Personal Data

We use various measures to safeguard the privacy of your personal data and to protect it from loss, theft, unauthorized access, misuse, alteration, or destruction.

For How Long We Keep Your Personal Data

We may keep your personal data for as long as we need to fulfill the relevant purposes described in this Privacy Policy, and as may be required by law. In accordance with our

bookkeeping obligations, we will keep your account data and other information for up to five (5) years after termination of a relevant agreement.

Changes to this Policy

We may revise, modify, update and/or add changes to this Privacy Policy from time to time without prior notice and at our sole discretion. When we decide to update the Policy, we will notify all our users through the Website and post a new version of the Policy there.